



NATIONAL PENSION COMMISSION

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CIRCULAR

REF : PENCOM/TECH/CIR/NDMD/17/1632

DATE : 18 August, 2017

TO : All Licensed Pension Operators

SUBJECT : CIRCULAR ON THE SUBMISSION OF PERSONAL IDENTIFICATION NUMBERS (PINs) BY PFAs TO THE COMMISSION FOR VALIDATION AND IDENTIFICATION OF FIRST PINs

- 1.0 PFAs have been forwarding the PINs of their clients to the Commission for validation and resolution of multiple registrations.
- 2.0 It has been observed that the submissions do not contain adequate information for a holistic resolution. Consequently, it has become imperative for the Commission to standardize the format with which such requests should be submitted.
- 3.0 The format would provide the Commission with information on the status of the RSA holder (whether contributor or retiree), the employer name, and balances (if any) on the valid and invalid RSAs. The Table attached to this circular as Appendix A, will be the format to be used by PFAs henceforth.
- 4.0 Please note that the adoption of this format is to take immediate effect.

All enquiries regarding this Circular should be directed to this contact person:

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